



BOOKING, PAYMENT AND CANCELLATION RULES

Low Season (L):	From October 31 , to March 30
Medium Season (M):	From March 31 , to July 25 , and From September 1 , to October 30
High Season (H):	From July 25 , to August 31

1. INDIVIDUAL PASSENGERS

<p>Below mentioned rules of payment and cancellation fees for individual passengers are valid only during the period: June 1, 2007 to September 30, 2007.</p>									
<p>1.1. Payment</p>	<ul style="list-style-type: none"> - The passenger has to pay 20 % of the ticket's price within 15 days, from the day of reservation - The rest of the amount has to be paid 15 days prior to the day of departure - *For the period of <u>High Season</u>, the passenger has to pay 100% of the ticket's price within 15 days, from the day of reservation <p>NOTICE: If the passenger makes his reservation 15 days prior to the day of departure, the ticket has to be paid in full 7 days before departure. If the passenger reserve a ticket 7 days or less prior to departure, the ticket should be paid at the time of reservation (immediately).</p>								
<p>1.2 Cancellation, Rules & Fees</p>	<p style="text-align: center;">Cancellation fees are:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>From 15 to 7 days before departure:</td> <td>20 % of ticket price</td> </tr> <tr> <td>From 6 to 1 day before departure:</td> <td>30% of ticket price</td> </tr> <tr> <td>On the day of departure:</td> <td>50% of ticket price</td> </tr> <tr> <td>NO SHOW:</td> <td>100% (ticket is not valid anymore)</td> </tr> </table> <p>Return Ticket cannot be cancelled after the outbound journey is checked in and the money cannot be refunded, but the Return Ticket can be transformed into an Open Date Ticket (at least 1 day before departure in the High Season and at least on the day of departure in Low Season).</p> <p>Open Date Ticket cannot be cancelled and refunded. The ticket is valid one year from the day of issue.</p> <p>PLEASE NOTE: rules for NO SHOW, RETURN TICKET and OPEN DATE are valid throughout the whole year.</p>	From 15 to 7 days before departure:	20 % of ticket price	From 6 to 1 day before departure:	30% of ticket price	On the day of departure:	50% of ticket price	NO SHOW:	100% (ticket is not valid anymore)
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<p>1.3. TAX</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; vertical-align: top;"> <p>Taxes in Ancona and Split are:</p> <p>Per person: 3 EUR Per vehicle(car): 4 EUR Per vehicle up to 6m and Camper: 5 EUR Per bus: 8 EUR</p> </td> <td style="width: 50%; vertical-align: top;"> <p>Fuel Surcharge:</p> <p>Per person: 3 EUR Per all vehicles: 3 EUR Per vehicle up to 6m and Camper: 3 EUR Per bus: 3 EUR</p> </td> </tr> </table>	<p>Taxes in Ancona and Split are:</p> <p>Per person: 3 EUR Per vehicle(car): 4 EUR Per vehicle up to 6m and Camper: 5 EUR Per bus: 8 EUR</p>	<p>Fuel Surcharge:</p> <p>Per person: 3 EUR Per all vehicles: 3 EUR Per vehicle up to 6m and Camper: 3 EUR Per bus: 3 EUR</p>						
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2. GROUPS

Definition of group: minimum 20 passengers booking and paying the ticket together. Every 21st passenger is free and has accommodation as the rest of the group.

If there is a bus, the driver has free bed and dinner on board (free breakfast also but only if the whole group ordered breakfast).

When the group orders meals, the group leader has free meals.

<p>2.1. Seasons & Payment Conditions (Not valid for weekends of High Season)</p>	<p>GROUPS Low Season (L):</p>	<p>- 10 % of the total amount is to be paid 7 days prior to departure; the rest is to be paid at the day of departure.</p>
	<p>GROUPS Medium Season(M)/ High Season (H) (except weekends of High Season):</p>	<p>- 30% of the total amount is to be paid 90 days before departure and - 70% is to be paid on the day of departure.</p>
<p>2.2 Cancellation, Rules & Fees</p>	<p><u>Cancellation fees are:</u></p>	
	Low Season:	
	3 days prior to departure	10%
	Midium Season:	
	From 30 to 15 days before departure:	20% of ticket price
	From 14 to 7 days before departure:	30% of ticket price
	From 6 days up to departure:	50% of ticket price
High Season:		
From 90 to 15 days before departure:	20% of ticket price	
From 14 to 3 days before departure:	30% of ticket price	
From 2 days up to departure :	100% of ticket price	
<p>There is a 24 hours «Grace Period» for all reservations, i.e. the operator is allowed to make changes and cancellations within 24 hours from the first reservation is made without any cancellation fees.</p>		
<p>2.3. TAX</p>	<p>Taxes in Ancona and Split are:</p>	
	<p>Per person: 3 EUR Per vehicle(car): 4 EUR Per vehicle up to 6m and Camper: 5 EUR Per bus: 8 EUR</p>	<p>Fuel Surcharge:</p> <p>Per person: 3 EUR Per all vehicles: 3 EUR Per vehicle up to 6m and Camper: 3 EUR Per bus: 3 EUR</p>